2006

Post-conventional leadership and the ‘reformed’ public sector – an Australian case study

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EFMD Conference on Public Sector Management Development

2006

Post-bureaucratic management: a new age for PUBLIC SERVICES?

Chaired by: Christoph Reichard
Universität Potsdam, D

14 - 16 June 2006

Hosted by
Institut de Management Public
Université Paul Cézanne
Aix-en-Provence, France

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2006 efmd conference on Public Sector Management Development

Post-bureaucratic management: A new age for Public Services?

Hosted by: Institut de Management Public - Université Paul Cézanne

14 to 16 June 2006 Aix-en-Provence, France

Registration

Please e-mail or fax back before 05 May 2006 to Helke Carvalho Hernandes
e-mail: helke.carvalho@efmd.org - Fax: 32-2-629 08 11 Tel: 32-2-629 08 10
Note: If you do not receive confirmation of your registration within 2 weeks, please contact EFMD.

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Meeting Fee:

FEE UNTIL 05 MAY 2006
☐ 450 Euro for members of EFMD
☐ 500 Euro for non members of EFMD

LATE FEE AFTER 05 MAY 2006
only payable via credit card
☐ 500 Euro for members of EFMD
☐ 550 Euro for non members of EFMD

Cancellation Policy
In case of cancellation before 05 May 2006, an administrative fee of 10% will be charged. Cancellations received on or after 05 May 2006 will not be reimbursed. However, in such cases substitutes are welcome at no extra cost as long as EFMD receives a fully completed registration of the substitute.

These fees cover attendance to the meeting, documentation, meals and refreshments, but NOT hotel accommodation.

Dinner
I will join the Thursday 15/06 dinner:  □ YES  □ NO

Food Requirement
I do not eat:  □ Fish  □ Meat  □ Dairy products
Allergies (please specify):  

Partner
My partner will be joining me for the following meal:
☐ 50 Euro Dinner on Thursday 15/06

A partner is a spouse/significant other or friend not in a professional-related occupation. Colleagues or associates may not use the partner fees.

Fees:  ______ Meeting Fee
       + ______ Partner meal
       ______ Euro

Total:

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EFMD has made a pre-reservation of hotel rooms. In order to choose your room, please see the Hotel Reservation in the EFMD web site: www.efmd.org

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2006 EFMD conference on Public Sector Management Development

Post-bureaucratic management: A new age for Public Services?

Hosted by: Institut de Management Public – Aix-Marseille III University

Chair: Christoph Reichard, Director, LS Public Management, Universität Potsdam, D
14 to 16 June 2006 Aix-en-Provence, France

Programme

Wednesday, 14 June 2006

16:30 onwards Registrations
17:30 – 18:00 Welcome by EFMD and the host institution
Philippe Tchamitchian, Rector of Aix-Marseille III University, F

18:00 – 19:00 Panel session
Antoine Durrleman, Director, ENA, F
Jean-Pierre Corniou, Directeur des systèmes d'information, Renault Nissan and President, CIGREF, F
Jean-Louis Bianco, Conseiller d'Etat and President, Conseil Général des Alpes de Haute Provence, F
Panel Facilitator: Ghislaine Ottenheimer, Freelance Journalist, F

19:00 – 20:00 Cocktail

Thursday, 15 June 2006

What is post-bureaucratic modern public management?

8:30 onwards Registrations
09:00 - 09:15 Welcome by:
EFMD
Robert Fouchet, Vice Rector of Aix-Marseille III University and Dean of IMPGT, F
and the Chair Christoph Reichard, Director, LS Public Management, Universität Potsdam, D

09:15 - 10:45 Plenary session
Differences at the top: Politicians, Civil Servants and Managerial roles, Carlos Losada, General Director, ESADE, S

10:45 - 11:15 Networking

11:15 - 12:45 Parallel Workshops A - Presentation of papers

A1 - Public Management Reforms and Social Values. Lessons for the Future from Quebec, Ontario and Alberta, Joseph Facal, Visiting Professor, HEC Montréal, CA
- New Public Management in the United Arab Emirates, Abu Elias Sarker, University of Sharjah, UAE

A2 - Post-Bureaucratic Management in the Executive Agencies in Jamaica: Issues and Challenges, Philip Osei, University of the West Indies, JM
- Strategic planning: a tool for public management? – an overview of Belgian federal experience, Anne Drumaux, Solvay Business School - Free University of Brussels, B

A3 - Transformation of Public Service Delivery in Italy: monitoring and controlling of service quality, Iroko Kudo, Chuo University, JP
- The ombudsman and the citizen: a challenge of some commonly held assumptions, Steven Van Roosbroek, Katholieke Universiteit Leuven, B
- Results-based Public Management in Denmark: A Review of the Danish Model, Carsten Greve, Copenhagen Business School, DK

A4 - About the necessary consistency between internal and external structuring, The case of the DIREN's "Natural hazards" unit restructuring, Bruno Tiberghien, IMPGT, F
- The transition pains of a public health paradigm; The political costs and sector burden of Norway’s confrontation with liberalized public health services, Egil Marstein, Norwegian School of Management BI, N

12:45 - 14:00 Lunch

Public networks & partnerships contestability: institutional framework

14:00 – 15:15 Plenary session
Public networks & partnerships contestability: institutional framework
Lucy Fellon-Byrne, Director, National Centre for Partnership Performance, IR (TBC)

15:15 – 15:45 Networking
### Parallel Workshops B - Presentation of papers

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| - A Revolution in Performance-based Public Services, **Donald W. Light**, Princeton University, USA  
- Developing Awareness, Competencies and Knowledge in the International Arena: when Public Administration advises and SMEs grow. The ICE case, **Manuela Brusoni, Luca Gnan and Adele Massi**, SDA Bocconi School of Management, I  
- Towards a post-bureaucratic management: an international perspective, **Sylvie Trosa**, Ministry of Social Affairs, F | - Post-bureaucratic Government: Reinventing “Reinventing Government” and the Case of a Choice System for the English National Health Service, **Paul Joyce**, Nottingham Business School, UK  
- Management development implications of the introduction of metagovernance as a means to design and manage mixtures of hierarchial, market and network governance in public administration organisations, **Louis Meuleman**, Netherlands Advisory Council for Research on Spatial Planning, Nature and The Environment (RMNO), NL | - Community Empowerment: Developing Post-Bureaucratic Management Skills, **Alan Sanderson**, University of Plymouth, UK  
- Tranforming the local government with management tools: a case study of French inter-communal authorities, **Marcel Guenoun**, IMPGT, F | - Post-Bureaucratic, Post-Competitive Government: Can a Public Value Perspective Provide the Way Forward?, **Janine O’Flynn**, University of Canberra, AUS  
- Managing a public services’ firm in the market sector: meeting the customers’ needs in a results-oriented business. The example of La Poste, French postal and banking services, **Emmanuel de la Burgade**, CGS – Ecole des Mines de Paris, F |

#### 17:15 - 18:15 Panel
**Karlene Roberts**, Professor, Haas Organizational Behavior and Industrial Relations Group, Berkeley University, USA  
**Philippe Baumard**, Professor, Aix-Marseille III University, F

#### Friday, 16 June 2006

**Management & organisational development for new public organisations**

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| - Value and authority in post-bureaucratic governance and change, **Solange Hernandez**, IMPGT, F  
- Post-conventional leadership and the ‘reformed’ public sector – an Australian case study, **Christopher Williams**, Curtin University of Technology, Western Australia, AUS | - Restructuring bureaucracies: Contextualism and planning in the political management of change, **Gianfranco Rebora and Matteo Turri**, University Carlo Cattaneo – Liuc, I  
- Evaluation as driver for the change management in higher education, **Gianfranco Rebora and Matteo Turri**, University Carlo Cattaneo – Liuc, I | - Transforming the Personnel of the Higher Civil Service: The case of Deputy Permanent Secretaries in Trinidad, **Ann Marie Bissessar**, The University of the West Indies, TT  
- Performance Management systems in Italian local government, **Renato Ruffini and Riccardo Giovannetti**, University Carlo Cattaneo – Liuc, I  
- Best Leadership Practices in Public Sector Organizations in Western Europe, **Robert Kabacoff**, Management Research Group, USA | - Leaders UK: Collaborative leadership for public service excellence, **Jon Teckman**, Ashridge, UK  
- Working as a post civil servant and the implication on public management in a post-bureaucratic context, **Yves Emery and Carole Wyser**, IDHEAP, CH |

#### 11:00 – 11:30 Networking

#### 11:30 – 12:30 Plenary session
**Otto Laske**, CEO, Interdevelopmental Institute, USA  
**Neil Kinghan**, Director General, Local & Regional Governance Group, Office of the Deputy Prime Minister, UK

#### 12:30 – 13:15 Final Plenary session
**William Starbuck**, Professor, University of Oregon and Stern School of Business, New York University, USA

#### 13:15 – 13:30 Final remarks & wrap up of the conference by the chair

#### 13:30 - 14:30 Lunch

#### 14:30 - OPTIONAL: Aix-en-Provence - Guided walking tour