2008

The influence of health inquiries on clinical governance systems: A case study of the Douglas Inquiry

Heather Gluyas

University of Notre Dame Australia

Follow this and additional works at: http://researchonline.nd.edu.au/theses

Part of the Nursing Commons

COMMONWEALTH OF AUSTRALIA
Copyright Regulations 1969

WARNING
The material in this communication may be subject to copyright under the Act. Any further copying or communication of this material by you may be the subject of copyright protection under the Act.
Do not remove this notice.

Publication Details

This dissertation/thesis is brought to you by ResearchOnline@ND. It has been accepted for inclusion in Theses by an authorized administrator of ResearchOnline@ND. For more information, please contact researchonline@nd.edu.au.
Interview 3 14/6/07

- Initially was very upset from previous phone interview with someone else - what impact this had on my interview - but seemed to settle after preliminary intros.
- Very articulate and passionate about topic.

Impressions:
- Some movement in terms of vs about big ticket things.
- Frustrated at lack of vs.
- Intens of interpersonal.
- Dr, Nurse. [11++]
- Frustrated at lack of accessibility.
- Became upset when relaying examples of poor interactions between Drs + patients. - will need to take this into account in this part of interview.

- Different perspective from previous interviews - is this because 1st role as pt advocate?
- Need to consider this when analysing interviews.
- I was taken aback by Ms challenge re 'what would have happened if we didn't have a Douglas' Once again a different perspective ??

Summary things to think about:
- Difference in perspective.
- Clinician vs advocate.
- Perspective driven by passion for advocacy.
- Frustration against system.