

Interview 3 14/6/07

- because 1^o role as pt advocate?
- Need to consider this when analysing interviews
 - I was taken aback by Ms challenge re 'what would have happened if we didn't have a Douglas? Once again a different perspective?'

Summary things to think about

- difference in perspective clinician vs advocate
- perspective driven by passion for advocacy ↑ frustration against system.

- initially in very upset from previous phone interview with some else - ? what impact thus had on my interview - but seems to settle after preliminary interview.
- very articulate and passionate about topic

Impressions

- some movement in terms of ↗ about big ticket things
- frustrated at lack of ↗ interests of inter personal Dr nurse 1 pt - frustrated at lack of accessibility
- became upset when relaying examples of poor interactions between Drs + patients - will need to take this into account in this part of interview

- Different perspective from previous interviews - ? is this