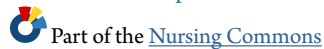

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The influence of health inquiries on clinical governance systems: A case study of the
Douglas Inquiry

Heather Gluyas
University of Notre Dame Australia

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18 Heron Place
South Yunderup
6208

6th June 2008

Freedom of Information Officer
Department of Premier & Cabinet
197 St. Georges Terrace
Perth

Dear Sir/ Madam,

I am a Doctoral student studying at the University of Notre Dame. My area of study is clinical governance with the topic of my thesis examining the outcome of the Douglas Inquiry as perceived by external stakeholders. As part of my studies I am seeking the following information:

- copy of the pages which were removed from Vol. 2 446 to 487 of the final Douglas Report (2001)
- copy of the Child and Glover review undertaken between 20 March and 3 April 2000

I am applying for release of this documentation under the Freedom of Information Act.

Please find enclosed a cheque for \$30 to cover the application fee.

If you require further clarification I can be contacted on my mobile 0439 916 712

Yours sincerely,



Heather Gluyas



Department of the Premier and Cabinet
Government of Western Australia

FOI Unit

FOI Ref No: 20080023; 200804319

10 June 2008

Ms Heather Gluyas
18 Heron Place
South Yunderup WA 6208

Dear Ms Gluyas

Thank you for your application under the *Freedom of Information Act 1992* ("the *FOI Act*"), which the Department received today, seeking access to:

- "Copy of the pages which were removed from Vol.2 446 to 487 of the final *Douglas Report (2001)*."
- *Copy of the Child and Glover Review undertaken between 20 March and 3 April 2000.*"

For your information, under section 13(3) of the *Freedom of Information Act 1992 (WA)*, the maximum "permitted period" agencies are allowed to process an application is 45 calendar days. If we can provide you with our reply prior to that date, we will certainly do so. If more time is required the agency may apply for an extension of time from either the FOI applicant or the Information Commissioner. The 45-day deadline in this case is **Friday 25th July 2008**.

In the meantime, if you have any queries, please do not hesitate to contact me (telephone: 9222 9414; facsimile: 9222 9690; e-mail: erandathi.ratnayaka@dpc.wa.gov.au).

Yours sincerely

Eran Ratnayaka
A/ASSISTANT FOI COORDINATOR



Department of the Premier and Cabinet
Government of Western Australia

FOI Unit

FOI Ref No: 20080023: 200804319

13 June 2008

Ms Heather Gluyas
18 Heron Place
SOUTH YUNDERUP WA 6208

Dear Ms Gluyas

I refer to your application under the *Freedom of Information Act 1992*, seeking access to

- "Copy of the pages which were removed from Vol.2 446 to 487 of the final Douglas Report (2001).
- Copy of the Child and Glover Review undertaken between 20 March and 3 April 2000".

While the Department is dealing with your request regarding the Douglas Inquiry, we have decided it would be appropriate to partially transfer the application for the request for a copy of the Child and Glover Review (2000) to the King Edward Memorial Hospital, under section 15 of the *FOI Act 1992* for their consideration and response direct to you.

In the meantime, please be assured that we will forward you our Notice of Decision with respect to the pages that were removed from Vol 2 (446-487) of the Douglas Report (2001) as soon as possible.

Yours sincerely

Eran Ratnayaka
VASSISTANT COORDINATOR



Department of the Premier and Cabinet
Government of Western Australia

FOI Unit
FOI Ref No: 20080023:52682

Your Ref:

19 June 2008

Heather Gluyas
18 Heron Place
SOUTH YUNDERUP WA 6208

Dear Heather,

I refer to your Freedom of Information application received by the Department of the Premier and Cabinet on 10 June 2008, for access to pages 446-487 of the Douglas Report (2001).

Mr Gary Pike, Assistant Manager, Formalities and Security, State Administration and Corporate Support, decided on 19 June 2008, to provide you with full access to the information that have been determined to be within the scope of the application.

If you are not satisfied with the decision you have the right to apply for an internal review. Details of the review process are set out in the Notice of Decision.

Yours sincerely

David Paice
FOI COORDINATOR

Enc



Department of Health
Government of Western Australia

Women and Newborn Health Service

Enquiries to:
FOI/Mediation & Legal Support Services
King Edward Memorial Hospital
P O Box 134
SUBIACO WA 6904
Telephone: (08) 9340 1067/9340 1492
Fax: (08) 9340 1068

**FREEDOM OF INFORMATION APPLICATION
(under Freedom of Information Act 1992)**

FOI NUMBER: 080195

18 June 2008

Ms Heather Gluyas
18 Heron Place
SOUTH YUNDERUP WA 6208

Dear Ms Gluyas,

Thank you for your Freedom of Information application received by our office on 13 June having been partially transferred from the Department of Premier & Cabinet.

I understand the Department of Premier & Cabinet are attending to the first part of your application relating to the Douglas Report.

However, I refer to the second part of your application requesting information regarding:

"copy of the Child and Glover review undertaken between 20 March and 3 April 2000"

I have been advised that the Department of Health located at Royal Street, East Perth, hold a copy of the Child and Glover review in their library which is available to the public. The FOI Act 1992 does not apply to documents that are already publicly available (see attached section 6 FOI Act 1992).

Accordingly, I suggest you contact the library at the Department of Health to arrange a time to attend and view the document.

Yours sincerely,

Ms Joy Smith
FOI Co-Ordinator
Mediation & Legal Support Services

King Edward Memorial Hospital
374 Bagot Road Subiaco WA 6008
PO Box 134 Subiaco WA 6904
Telephone: (08) 9340 2222 Facsimile: (08) 9388 1780
www.wnhs.health.wa.gov.au

18 Heron Place
South Yunderup
6208

5th September 2008

Freedom of Information Officer
King Edward Memorial Hospital
Perth

Dear Sir/ Madam,

I am a Doctoral student studying at the University of Notre Dame. My area of study is clinical governance with the topic of my thesis examining the outcome of the Douglas Inquiry as perceived by external stakeholders. As part of my studies I am seeking the following information:

- Policies and procedures that are currently in place in regards to accreditation, credentialing and performance management of clinicians that were implemented in response to Douglas report recommendations R9.4:1-19; R13.3:1-5; R13.4; R13.6:1-3; R13.7:1-2; R13.9:1-2; R13.10:1-4; R13.11:1-2; R13.12:1-3 and R13.3:1-5
- Policies and procedures that have been implemented in response to the Douglas report recommendations R5.20:34-49 and are currently in place in regards to
 - Communication with women and families
 - Psychological concerns generally
 - Responses to poor outcomes and
 - Involving women in decision-making

I am applying for release of this documentation under the Freedom of Information Act.

Please find enclosed a cheque for \$30 to cover the application fee.

If you require further clarification I can be contacted on my mobile 0439 916 712

Yours sincerely,



Heather Gluyas



Department of Health
Government of Western Australia

Women and Newborn Health Service

Enquiries to:
FOI/Mediation & Legal Support Services
King Edward Memorial Hospital
P O Box 134
SUBIACO WA 6904
Telephone: (08) 9340 1067/9340 1492
Fax: (08) 9340 1068



NOTICE TO APPLICANT - ACCESS TO DOCUMENTS GRANTED
(under Freedom of Information Act 1992)

FOI Number: 080027

26 September 2007

Ms Heather Gluyas
18 Heron Place
SOUTH YUNDERUP WA 6208

Dear Madam

Thank you for your Freedom of Information application received by our office on 6 September 2007 seeking copies of specific documents regarding the outcome of the Douglas inquiry.

Your request was tabled at the Douglas Inquiry Audit Committee on Monday 17th September and approval was given for information related to your request to be supplied to you.

Please contact the following person who will direct you to the available information sources:

Tracy Robertson
Acting Director Safety and Quality
Women and Newborn Health Service,
King Edward Memorial Hospital
Ph: 9340 1550
Mob: 0409 083 948
Tracy.robertson@health.wa.gov.au

Handwritten signature and date:
~~10/31~~ ST

I enclose a paid tax invoice for your records.

Yours faithfully

Handwritten signature of Joy Smith
Joy Smith
A/FOI Co-Ordinator
Mediation & Legal Support Services

King Edward Memorial Hospital
374 Bagot Road Subiaco WA 6008
PO Box 134 Subiaco WA 6904
Telephone: (08) 9340 2222 Facsimile: (08) 9388 1780
www.wnhs.health.wa.gov.au